Programme

#CruiseDialogue2020



CARTAGENA - COLOMBIA

19-21 February 2020

Organiser













Co-organisers

Cartagena Cruise Dialogue at a glance

Venues

Wednesday, February 19	Sociedad Portuaria de Cartagena	Manga Terminal Marítimo
Thursday, February 20	Sede Caribe Universidad de los Andes	Km. 8 Vía al Mar, Serena del Mar
Friday, February 21	Sede Caribe Universidad de los Andes	Km. 8 Vía al Mar, Serena del Mar

Transfers schedule

	Port Visit 12:30 Universidad de Los Andes - 12:40 Holiday Inn - 12:50 Hotel Las Americas - 13:00 Muelle la Bodeguita
Tuesday, February 18	(Catamaran departing point) 17:00 Muelle la Bodeguita (Catamaran arriving point) - 17:10 Hotel Las Americas - 17:20 Holiday Inn Hotel
ruesuay, rebruary 10	Welcome Drink
	19:00 Holiday Inn - 19:10 Hotel Las Americas - 19:30 Naval Museum 21:30 Naval Museum - 21:40 Hotel Las Americas - 21:50 Holiday Inn Hotel
	21.30 Navai Museum - 21.40 Hotel Las Americas - 21.30 Holiday illi Hotel
	08:00 Holiday Inn Hotel - 08:10 Hotel Las Americas - 08:15 Port of Cartagena
Wednesday, 19 February	19:45 Port of Cartagena - 19:55 City Centre - 20:05 Hotel Las Americas - 20:15 Holiday Inn
	(Note: sessions end 17.00; to be followed by "The Cartagena experience" cocktail at the port)
	08:00 Hotel Las Americas - 08:10 Holiday Inn Hotel - 08:20 Universidad de Los Andes
	17:30 Universidad de Los Andes - 17:40 Holiday Inn Hotel - 17:50 Hotel Las Americas
Thursday, 20 February	Evening in Cartagena "Cartagena Sightseeing": A tour of Cartagena"
	19:00 Holiday Inn - 19:10 Hotel Las Americas - 21:00 Drop off: City centre (Free time at the old city of Cartagena)
	22:30 City Centre - 22:40 Hotel Las Americas - 22:50 Holiday Inn
Eriday 21 Fahruary	08:00 Hotel Las Americas - 08:10 Holiday Inn Hotel - 08:15 Universidad de Los Andes
Friday, 21 February	17:30 Universidad de Los Andes - 17:40 Holiday Inn Hotel -17:45 Hotel Las Americas

Emergency phones / whatsapp

Drs Aimilia Papachristou	+57 318 249 8775	
Ms Diana Lisseth Trujillo Rodríguez	+57 319 254 4438	
Ms Natalia Atuesta Escobar	+57 320 848 7585	

#Cruisedialogue2020 at Social Media

Web: www.cruisedialogue2020 Twitter: @CruiseDialogueLinkedin: Cruise Dialogue 2020



Esteemed guests, cruise professionals, scholars, and friends,

We are honoured to welcome you in Cartagena de Indias and the Cartagena Dialogue on Cruise, Ports and Cities 2020.

Thanks to the presence of each and all of you, this event has evolved as a unique global international academic-industry forum on how best to accommodate the uninterrupted growth of cruise activities.

For over three decades, cruise activities have recorded positive growth rates every single year, and further positive development is on the horizon. Globalisation has been a facilitator and driver of this development driving the geographical expansion of cruise offerings and at the same time allowing for an ever-increasing internationalisation and expansion of cruise passengers origins.

The Caribbean and North America continue to stand as the major cruise region across the globe. Regional variants exist, and are revealed when comparing the details of global and regional trends, where the traditional and mature markets in North America, the Caribbean and the Mediterranean face increased competition from a booming Asian and several smaller emerging markets, like South America. Intra-regional dynamics go hand-in-hand with substantial intra-regional shifts of cruise activities.

While the fundamentals of this growth would suggest that this globalisation is 'unstoppable', the effects of this trend have in recent times started to be questioned. Societal pressures emerge in several locations that have experienced major cruise growth within a short period of time. In certain destinations, local communities started questioning the unqualified growth of cruising, which had for long been taken as an a priori beneficial development. In a number of already developed cruise destinations, especially those that are also popular with other forms of tourism, emphasis has shifted towards the potential negative effects that existing and potential future growth of cruising might result in. Environmental impacts and other potential externalities pose pressures on destinations, thus affecting social perceptions on cruise. Realising, increasing, and respecting the carrying capacity of ports and destinations and addressing the emerging social and environmental questions of today are the conditions of future sustainable cruise development.

This acknowledgment should fuel present and future business strategies as well as research streams: the ability of all stakeholders and the scholarly community to address the environmental, economic and social questions of today is increasingly seen as the condition for securing the sustainable development of the globalised cruise industry.

The transformation of cruise ports and cities to serve tourism and societal expectations, as well as the desires of port-cities and linked tourist destinations to enjoy the substantial benefits produced by this activity, are important. As is the preparation of ports, cities and destinations to accommodate cruise activities while securing the economic, environmental, social, and cultural sustainability of their growth. Once defined, specific business cruise strategies might work in support of making this growth sustainable.

Over the next three days over 100 participants representing cruise lines, cruise ports, terminal operators, cities, destinations, governments, regional and global associations, ports, decision makers and other stakeholders, along with prominent scholars from all over the world will discuss the key themes, the prospects and their role towards sustainable cruise, stimulate interactions between theory and practice, and if possible develop concrete proposals for achieving the most desirable economic, environmental, and social sustainability of cruise activities growth.

We thank you, as well as ours sponsors and supporters, for making this major global cruise event happening and invite you to make it together a memorable event that will shape cruise and port future.

Welcome to the lovely city of Cartagena and the Cartagena Cruise Dialogue 2020.

Un abrazo







Gordon Wilmsmeier

Chairs of Cruise Dialogue 2020





Tuesday, February 18 - Cartagena Welcome

12:30	Transfer from hotels to Muelle la Bodeguita		Cartagena
13:00-17:00	Visit: Port of Cartagena Cruise Terminal (by catamaran from Muelle la Bodeguita)		
17:00	Transfer from Muelle la Bodeguita to hotels	Sponsored by	Cartagena .
19:00	Transfer from hotels to Naval Museum	Sponsored by	Cartagena
19:30-21:30	Cocktail reception at Naval Museum (including Museum tour)	Sponsored by	MEDCRUISE The Association of Mediterraneum Coulon Parts.
21:30	Transfer from Naval Museum to hotels	Sponsored by	Cartagena

Wednesday, February 19 – Industry Perspectives

08:00	Transfer from hotels to the Port of Cartagena		
08:30-	Registration		
09:00-10:00	Welcome and opening ceremony		
	Introduction: Gordon Wilmsmeier & Thanos Pallis, Professors, Universidad de los Andes, Colombia		
	Speakers		
	Cpt. Alfonso Salas, CEO, Sociedad Portuaria Regional de Cartagena, Colombia		
	William Jorge Dau Chamat, Mayor, City of Cartagena, Colombia		
	Rear Admiral Juan Francisco Herrera Leal, DG Maritime, DIMAR, Colombia		
	Julián Guerrero Orozco, Vice Minister of Tourism, Ministry of Commerce, Industry and Tourism (MINCIT), Colombia		
	Jonathan David Bernal González, Director Infrastructure and Sustainable Energy, National Planning Department (DNP), Colombia		
	Veneta Andonova Zuleta, Dean, School of Management, Universidad de los Andes, Colombia		
	Discussion/Interactions		
10:00-11:00	Cruise growth: Benefits and challenges for ports		
	Moderator: Gordon Wilmsmeier, Kühne Professorial Chair in Logistics, Universidad de los Andes, Colombia		
	Speakers		
	Giovanni Benedetti, Marketing Director, Sociedad Portuaria Regional de Cartagena, Colombia		
	Chris Chase, Marketing Manager, Port of Los Angeles, USA		
	María del Mar Pérez, Cruise Manager, Port of Barcelona, Spain		
	Discussion/Interactions		
	Coffee break and networking Sponsored by CARCOSTAGE		





Wednesday, February 19 – Industry Perspectives

11:30-12:45	Balancing cruise growth with economic & social sustainability		
	Moderator: Thanos Pallis, Professor, University of the Aegean, Greece/ Universi Speakers Airam Diaz Pastor, President, MedCruise José Pagés Sánchez, External Strategic Adviser, AIVP-The Worldwide Network of Port Cities Natalia Naranjo Ramos, Colombia and Ecuador representative, Global Sustainable Tourism Council	idad de los An	des, Colombia
		Discussio	n/Interactions
12:45-14:00	Lunch break	Sponsored by	GRUPO PUERTO DE CARTAGENA
14:00-14:45	Executive on executive: Advancing Latin America to a major cruise region		
	Moderator: Virginia López Valiente, CEO Speakers Carla Salvado , Director of Cruise Marketing, Global Ports Holding Miguel Reyna , Head, Global Business Development and Project Implementation, Royal Caribbean Inte		Media Group, Spain
14:45-15:30	International port agendas for a sustainable cruise future		
	Moderator: Geraldine Knatz, Professor, University of Southern Californ Speakers Antonis Michael, Technical Director, World Ports Sustainability Program, IAPH The IAPH World Ports Sustainable Development Program Pino Musolino, President, North Adriatic Sea Port Authority, Italy The "Cruise 2030" Agenda		ort Los Angeles, USA
15:30-15:45	Coffee break and networking	Sponsored by	CAFICOSTAS COOPERADE IA COMA
15:45-17:00	The PortEconomics roundtable: Cruise port growth strategies		
		Organiser	PortEconomics.eu
	Moderator: Francesco Parola, Ass. Pro Speakers Aris Batsoulis, Development Director-Cruise Manager, Corfu Port Authority, Greece and Senior Vice-Pro Jorge Contreras, Commercial Director, Terminal de Cruceros Bahia de Miraflores (TCBM), Peru Silvana Giaimo, Director of Corporate Affairs, Sociedad Portuaria Regional de Cartagena, Colombia Fernando Muñoz, Commercial Manager, Port Authority of Cartagena, Spain	resident, Med	
to be followed by	The Caribbean Experience @ Puerto de Cartagena	Sponsored by	GRUPO PUERTO DE CARTAGENA
19:45	Transfer from Port of Cartagena to hotels	Sponsored by	Cartagena





Thursday, February 20 – Industry Perspectives

08:30	Transfer from hotels to Sede Caribe Universidad de los Andes Sponsored by
08:50-	Registration
09:00-10:00	Positive stories of ports, cities & cruise destinations (and how to expand them): Ports
	Moderator: Michaël Dooms, Professor, Vrije Universiteit Brussel, Belgium Speakers María Emilia Bonillas Guardo, Cruise Coordinator, Sociedad Portuaria Regional de Cartagena, Colombia Francesco di Cesare, President, Risposte Turismo, Italy Aggelos Vlachos, BoD Member, Port Authority of Thessaloniki, Greece Discussion/Interactions
10:00-11:00	Positive stories of ports, cities & cruise destinations (and how to expand them): Cities & Destinations
	Moderator: Enrico Musso, Professor, University of Genoa, Italy Speakers Pedro Marín Cots, Director, Observatory of Urban Environment, City Council of Málaga, Spain Irvin Perez Muñoz, Executive President, Corporation of Tourism of Cartagena, Colombia Guillermo Montoya, General Manager, CitySightseeing, Cartagena, Colombia Discussion/Interactions
11:00-11:20	Coffee break and networking Sponsored by CAFCOSTAF
11:20-11:45	Keynote speech: Cruise and tourism perspectives in Colombia
	Gilberto Salcedo Ribero, Vice President of Tourism, ProColombia Introduced by: Gordon Wilmsmeier, Kühne Professorial Chair in Logistics, Universidad de Los Andes, Colombia
11:45-12:30	One to One: The interview
	Richard J. Vogel, President and CEO, Pullmantur Interviewed by: Virginia López Valiente, CEO CruiseNews Media Group, Spain
12:30-14:00	Lunch break Sponsored by GLOBAL PORTS HOLDING
14:00-15:15	Main challenges for the cruise industry in the Caribbean
	Moderator: Ricardo J. Sánchez, Senior Economic Affairs Officer, ECLAC Speakers Domingo Segundo Chinea Barrera, President, Sociedad Portuaria Regional de Santa Marta, Colombia Gabriel Rodriguez, Executive Director, Puerto de Sans Souci, Dominican Republic Milaika Capella Ras, Port & Development Officer, Curação Ports Authority and Cura?ao and Terminal Operators Group, Caribbean Shipping Association Rear Admiral Juan Francisco Herrera Leal, DG Maritime, DIMAR, Colombia William Castleton, Regional Manager, Boskalis International B.V., Colombia Discussion/Interactions





Thursday, February 20 – Industry Perspectives

15:15-16:00	Roundtable: CSR and gender in cruise	Roundtable: Expedition cruises
	Organiser WISTA	Organiser 🗂 PROCOLOMBIA
	Moderator: Yasmin Maldonado, President, WISTA Colombia	Moderator Jairo Aguilera Soto, Cruise Advisor, ProColombia, Colombia
	Speakers	Speakers
	Melissa Consuegra, Director, WISTA Colombia	Brendan Rayment, Commercial Director, Colombia57, Colombia
	Aimilia Papachristou, Research Fellow, University of the Aegean, Greece	Commander Jorge Enrique Uricoechea , Harbour Master of Cartagena Port, Colombia
	Tatiana Rabat, Director, WISTA Colombia María Rodriguez, Director, WISTA Venezuela	Carlos Mario Tamayo , Deputy Director, Sustainability and Environment, National Parks, Colombia
	•	Adrian Beharry, Senior Instructor, Centre for Maritime and Ocean Studies, University of Trinidad and Tobago, Trinidad and Tobago
	Discussion/Interactions	Discussion/Interactions
16:00-16:15	Coffee break and networking	Sponsored by CAFCOSTA-
16:15-17:30	Roundtable: Cruise port capacity, traffic and demand in Colo	mbia
	Moderator: Juan Felipe Vallejo Vejarano, Subd Speakers Jairo Aguilera Soto, Cruise Advisor, ProColombia, Colombia Silvia Virviescas, Director of Ports and Logistics, IDOM, Colom Suzanne Green, Massachusetts Institute of Technology (MIT), Michaël Dooms, Professor, Vrije Universiteit Brussel, Belgium Thanos Pallis, Professor, University of the Aegean, Greece /Ur	USA
		Discussion, interactions
17:30	Transfer from Sede Caribe Universidad de los Andes to hotels	Sponsored by
19:00	"Cartagena Sightseeing": A tour of Cartagena (Pick up from hotels)	Sponsored by
	Free time at the old city of Cartagena	
22:30	Transfer to hotels from the old city of Cartagena (Meeting point: Torre del Reloj)	Sponsored by





Friday, February 21 – Academic Perspectives

08:30	Transfer from hotels to Sede Caribe Universidad de los Andes	Sponsored by
08:50-	Registration	
08:30-09:45	Session 1 - Cruise in the Americas	Session 2 - Managing cruise growth
	Moderator: Galvao, C. (TAMUG, USA)	Moderator: Lee, P.T.W. (Zhejiang University, China
	Cambio del nivel relativo del mar en la zona costera de la Bahía de Cartagena	Catalina: A case of residents shaping policy for island port of call
	Restrepo, J.D. (EAFIT University, Colombia), Tosic, M. (EAFIT University, Colombia) Sistema de alertas tempranas para la protecci?n de la calidad de aguas en la Bahía de Cartagena, Colombia Tosic, M. (EAFIT University, Colombia), Lonin, S. (Escuela Naval de Cadetes "Almirante Padilla", Colombia), Martins, F.	Knatz G. (University of Southern California, USA) Residents' perceptions and attitudes towards the cruise tourism impact in Gran Canaria Tovar, B. (University of Las Palmas de Gran Canaria, Spain), Espino, R. (University of Las Palmas de Gran Canaria, Spain), Lopez del Pino, F. (University of Las Palmas de Gran Canaria,
	(Universidade do Algarve, Portugal), Janeiro, J. (Universidade do Algarve, Portugal), Restrepo, J.D. (EAFIT University, Colombia) Using crowdsourced big data to analyze traffic congestion and cruise shipping activity in four Latin American cities Calatayud, A. (Inter-American Development Bank, USA), Sanchez	Spain) Distribution channels for sustainable growth in the cruise market: Consumer purchasing behavior and outbound portfoli management Satta, G. (University of Genoa, Italy), Persico, L. (University of
	Gonzalez, S. (Inter-American Development Bank, USA), Wang, X. (Inter-American Development Bank, USA), Cerrato, I. (Inter-American Development Bank, USA) Cruise port expansion in St. John's, Antigua - A technical approach Castano, M.G. (PE - Moffatt & Nichol, USA)	Genoa, Italy), Parola, F. (University of Genoa, Italy), Fazari, F. (Costa Crociere Spa, Italy) The Venice Paradox Sovrani, E. (We are here Venice, Italy)
09:45-10:00	Coffee break and networking	Sponsored by CARCOSTAF
10:00-11:30	Session 3 - Corporate Social Responsibility (CSR)	
	Green strategies in the cruise industry: from theory to practice Parola, F. (University of Genoa, Italy), Satta, G. (University of Genoa (University of Genoa, Italy) CSR portfolio analysis: the case of cruise shipping lines Geerts, M. (Vrije Universiteit Brussel, Belgium), Dooms M. (Vrije Un Financing decisions for sustainable growth in cruise industry Syriopoulos T. (University of the Aegean, Greece), Tsartsaronis M. (I Aegean, Greece) The impact of the cruise industry: towards a stakeholders' approa Ghiara, H. (University of Genoa, Italy), Musso, E. (University of Geno Port stakeholder management in the era of mega-cruises Acciaro, M. (Kühne Logistics University, Hamburg, Germany) - Prese Germany)	niversiteit Brussel, Belgium) University of the Aegean, Greece), Gorlia M. (University of the left) Ich Oa, Italy)
11:30-11:45	Coffee break and networking	Sponsored by CARCOSTA-
11:45-13:00	Session 4 - Cruise marketing and sustainable growth	
	Cruise motivations and intentions: assessing the impact of green as Satta, G. (University of Genoa, Italy), Parola, F. (University of Genoa The measurement of sustainable services satisfaction in cruise to Di Vaio, A. (University of Naples "Parthenope", Italy), Lopez-Ojeda, Manrique-de-Lara-Penate, C. (Universidad de Las Palmas de Gran Called Palmas de Gran Canaria-PORMAR, Spain) Segmenting cruise passengers in the experiential perspective and Risitano, M. (University of Naples "Parthenope", Italy), Romano, R. Genoa, Italy), Sorrentino, A. (University of Naples "Parthenope", Italy), Onshore product planning of cruise ports based on the accessibility port	r, Italy), Persico, L. (University of Genoa, Italy) urism experiences: evidence from Italy A. (Universidad de Las Palmas de Gran Canaria-TIDES, Spain), Canaria-PORMAR-TIDES, Spain), Trujillo, L. (Universidad de Las explorative study (University of Naples "Federico II", Italy), Satta, G. (University of

Lunch break





14:00-15:30	Session 5 - Cruise lines		
	Moderator: Satta, G. (University of Genoa, Italy)		
	Cruise shipping supply chains and disruptions: The case of the Caribbean Rodrigue, J-P. (Hofstra University, USA), Wang, G. (Federal Maritime Commission, USA)		
	Supply in the cruise in the cruise industry, suppliers localization territorial organization and local impacts		
	Musso, E. (University of Genoa, Italy), Ghiara, H. (University of Genoa, Italy)		
	When it comes to cruise passengers' expenditure on shore, are ship characteristics key factors? Evidence from the Canary Islands		
	Baños, J.F. (University of Oviedo, Spain), Tovar, B, (University of Las Palmas de Gran Canaria, Spain)		
	Internet services onboard of cruise ships: an initial study of risks and vulnerabilities		
	Mileski, J. (Texas A&M University -TAMUG, USA), Galvao, C. (Texas A&M University -TAMUG, USA)		
	A cost analysis of increased cruise ships size		
	Ros Chaos A. (Polytechnic University of Catalonia, Spain), Pallis A.A. (University of the Aegean, Greece / Universidad de Los Andes, Colombia), Saurí Marchán S. (Polytechnic University of Catalonia, Spain), Pino Roca D. (Barcelona Port Authority, Spain), Sánchez-Arcilla Conejo A. (Polytechnic University of Catalonia, Spain)		
15:30-15:45	Coffee break and networking Sponsored by CARCOSTAG		
15:45-17:15	Session 6 - Cruise ports		
	Moderator: Ng, A.K.Y. (University of Manitoba, Canada)		
	The cruises ports growth and hierarchies		
	Figuereido G. (LEAD - University of Toulon, France), Schaffar A. (LEAD - University of Toulon, France), Dimou M. (LEAD - University of Toulon, France)		
	Cruise home-port criteria revisited		
	Papachristou, A.A. (University of the Aegean, Greece), Pallis, A.A. (University of the Aegean, Greece), Vaggelas, G.K. (University of the Aegean, Greece)		
	Cruise port governance: the case of major U.S. ports		
	Mileski, J. (Texas A&M University -TAMUG, USA), Galvao, C. (Texas A&M University -TAMUG, USA)		
	Performance evaluation of major cruise terminals in Northeast Asia		
	Lee P.T.W. (Ocean College, Zhejiang University, China), Lin, C.W. (Ocean College, Zhejiang University, China), Lee M.K. (Ocean College, Zhejiang University, China) (Ocean College, Zhejiang University, China)		
	Onshore power supply for cruise ships		
	Renken K. (Kühne Logistics University, Hamburg, Germany)		
17:15-17:30	Waving Goodbye - Gordon Wilmsmeier & Thanos Pallis, Professors, Universidad de Los Andes		
19:30	Farewell Drinks		







School of Management The School of Management of the Universidad de los Andes (UASM), Colombia was founded in 1972. Its undergraduate and master programs are accredited by the National Accreditation Council for the maximum period of 10 years. UASM is accredited by the European Quality improvement System –EQUIS since 2003; by the Association of MBAs for the MBA program since 2004; and by the Association to Advance Collegiate Schools of Business- AACSB – since 2010. These three accreditations, knows as the Triple Crown, are the most important and globally recognized, they place UASM among the 1% most prestigious Schools of Management in the world. UASM is the only School of Management in Colombia to hold this triple distinction and only nine Latin-American Schools hold this achievement.

Co-organisers



The **Department of Shipping, Trade and Transport (STT), of the University of the Aegean, Greece** promotes the study and research of themes related to the maritime world, as well as those of transportation and international trade. Its undergraduate and postgraduate education programs are joined by a broad number of international research projects. Developed in cooperation with over 60 universities around the world, these projects cover a wide spectrum of subjects concerning seaports, shipping, cruising, integrated maritime transportation systems, logistics and transportation. A number of networks and affiliations (International Association of Maritime Economists; Port Performance Research Network, Transportation Research Board; World Conference of Transport Research Society etc.) support quality research and exchange.





The Italian Centre of Excellence in Integrated Logistics ("Centro Italiano di Eccellenza sulla Logistica Integrata" – CIELI) is a public entity, established within the University of Genoa (UNIGE), with the aim of developing research and higher education in the logistics sector. CIELI has adopted an interdisciplinary approach, based on the close cooperation among academics, both professors and researchers, who bring expertise, perspective and experience from different scientific areas (engineering, law, economy). CIELI has a staff of over 40 members which are permanently affiliated to the Centre. Over the last ten years CIELI developed a large background on port education and research. The Centre was extensively involved in national and international research projects on various port-related themes: port performance, port management, transport infrastructures, safety and security, the role of port logistics on regional development, and many others.

Scientific co-ordinator



PortEconomics is a web-based initiative aiming to advance knowledge exchange on seaport studies. Established by maritime economists affiliated to academic institutions in Belgium, Greece and the Netherlands. It provides freely accessible research, education, information, and network-building material on critical issues of port economics, management and policies. Today, the PortEconomics team has 11 members and 20 associates from 15 countries.





First name	Last name	Position	Organisation	Country
Jairo	Aguilera Soto	Cruise Advisor	ProColombia	Colombia
Veneta	Andonova Zuleta	Dean	School of Management,	Colombia
			Universidad de los Andes	
Aris	Batsoulis	Development Director-	Corfu Port Authority and MedCruise	Greece
		Cruise Manager and Senior Vice-President		
Giovanni	Benedetti	Marketing Director	Sociedad Portuaria Regional de Cartagena	Colombia
Jonathan David	Bernal González	Director Infrastructure and Sustainable Energy	National Planning Department (DNP)	Colombia
María Emilia	Bonillas Guardo	Cruise Coordinator	Sociedad Portuaria Regional de Cartagena	Colombia
Milaika	Capella Ras	Port & Development Officer and	Curaçao Ports Authority and	Curaçao
		Terminal Operators Group	Caribbean Shipping Association	
William	Castleton	Regional Manager	Boskalis International B.V.	Colombia
Chris	Chase	Marketing Manager	Port of Los Angeles	USA
Domingo Segundo	Chinea Barrera	President	Sociedad Portuaria Regional de Santa Marta	Colombia
Melissa	Consuegra	Director	WISTA Colombia	Colombia
Jorge	Contreras Rivas	Commercial Director	Terminal de Cruceros Bahia de Miraflores (TCBM)	Peru
William Jorge	Dau Chamat	Mayor	City of Cartagena	Colombia
Francesco	di Cesare	President	Risposte Turismo	Italy
Airam	Diaz Pastor	President	MedCruise	
Michaël	Dooms	Professor	Vrije Universiteit Brussel (VUB)	Belgium
Silvana	Giaimo	Director of Corporate Affairs	Sociedad Portuaria Regional de Cartagena	Colombia
Julián	Guerrero Orozco	Vice Minister of Tourism	Ministry of Commerce, Industry and Tourism	Colombia
Juan Francisco	Herrera Leal	General Director	DIMAR	Colombia
Geraldine	Knatz	Professor	University of Southern California	USA
Virginia	López Valiente	CEO	CruiseNews Media Group	Spain
Yasmin Andeina	Maldonado Escobar	President	WISTA Colombia	Colombia
Pedro	Marín Cots	Director, Observatory of Urban Environment	City Council of Málaga	Spain
Antonis	Michail	Technical Director	International Association of Ports and Harbours	
		World Ports Sustainability Program	(IAPH)	
Guillermo	Montoya	General Manager	CitySightseeing	Colombia
Fernando	Muñoz	Commercial Manager	Port Authority of Cartagena	Spain
Pino	Musolino	President	North Adriatic Sea Port Authority	Italy
Natalia	Naranjo Ramos	Colombia and Ecuador representative	Global Sustainable Tourism Council	,
José	Pagés Sánchez	External Strategic Adviser	AIVP-The Worldwide Network of Port Cities	
Thanos	Pallis	Professor	University of the Aegean and	Greece and
			Universidad de los Andes	Colombia
Aimilia	Papachristou	Research Fellow	University of the Aegean	Greece
Francesco	Parola	Associate Professor	University of Genoa	Italy
María del Mar	Pérez Cortes	Cruise Manager	Port of Barcelona	Spain
Irvin	Pérez Muñoz	Executive President	Corporation of Tourism of Cartagena	Colombia
Tatiana	Rabat	Director	WISTA Colombia	Colombia
Brendan	Rayment	Commercial Director	Colombia57 Tours, Travel and Logistics Ltda.	Colombia
Miguel	Reyna	Global Business Development	Royal Caribbean International	USA
	,	and Project Implementation	,	
Gabriel	Rodriguez	Executive Director	Puerto de San Souci	Dominican
				Republic
María	Rodriguez	Director	WISTA Venezuela	Venezuela
Alfonso	Salas	CEO	Sociedad Portuaria Regional de Cartagena	Colombia
Gilberto	Salcedo	Vice President of Tourism	ProColombia	Colombia
Carla	Salvado	Director of Cruise Marketing	Global Ports Holding	
Ricardo J.	Sánchez	Economic Affairs Officer, International Trade	United Nations Economic Commission	
	- =::=::==	and Integration Division	for Latin American and the Caribbean (UN ECLAC)	
Carlos Mario	Tamayo	Deputy Director, Sustainability and Environment	National Parks	Colombia
Jorge Enrique	Uricoechea	Harbour Master of Cartagena Port	DIMAR	Colombia
Juan Felipe	Vallejo Vejarano	Subdirector of Transportation	National Planning Department (DNP)	Colombia
Silvia	Virviescas	Director of Ports and Logistics	IDOM Colombia	Colombia
Aggelos	Vlachos	BoD member	Thessaloniki Port Authority	Greece
Richard J.		President & CEO	Pullmantur Cruises	Spain
Gordon	Vogel Wilmsmeier	Professor, Kühne Professorial Chair in Logistics	Universidad de Los Andes	Colombia
JUIUUII	vviiiiisiileiei	Trolessor, Number Professorial Chair III Logistics	Offiversidad de LOS Affides	COIOIIIDIA



CRUISE DIALOGUE CARTAGENA - COLOMBIA

19-21 February 2020

Organiser







Co-organisers



Major sponsors

GRUPO PUERTO DE CARTAGENA







Official Airline

Sponsors













Culinary experience









Supporters













Host

Under the auspices

Media Partners









